

## TELECOMMUNICATIONS BULLETIN

March 31, 2004

CMS 04- 22

From:

*Jay Carlson*

CMS Deputy Director /  
Bureau Chief  
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and Computer Services

### Required 911—Inventory and Verification

Since 2002, all communities in the State of Illinois were required to have some type of 911 service, and many have what is referred to as “Enhanced 911” service wherein the 911 call-taker is automatically provided the location and phone number of the telephone used to make the 911 emergency call. The Department of Central Management Services (CMS) has been working to verify and correct all State of Illinois addresses and telephone line locations in our “Management of Network Income Expense Services” (MONIES) database. This database is the source for addressing information sent to the Public Safety Answering Point (PSAP) in the event 911 is dialed from a State telephone. The CMS staff utilizes MONIES to update all local telephone company records so when a 911 call is made from a State telephone line, the local telephone company provides location information to the PSAP. CMS must preserve the integrity of the MONIES database since this issue affects the safety of all state employees.

You were previously furnished printouts for verification of information in buildings with less than 100 lines. Due to some problematic programming issues, you received printouts for only the first distribution point at each location. Additional printouts have been run and must now be distributed to all agencies.

We have scheduled a meeting to distribute the additional printouts and to discuss the 911 inventory process. The meeting will be held at 9 a.m. on Wednesday, April 7, 2004 at the Capitol City Center, 130 West Mason Street, Springfield, Illinois. All 911-forms (confirming location information and noting any changes) must be returned to CMS no later than April 21, 2004. If we do not receive any response from your agency, we will assume the current MONIES inventory information is correct.

I thank you for your assistance in completing the 911 inventory verification and encourage you to submit changes and updates as early as possible since CMS will waive the change fee (\$7.50) for all corrections submitted by April 21, 2004. After this date, change orders will be billed at \$ 7.50 per line.

If you have any questions regarding the 911 inventory, please contact Pete Enno at (217) 558-6888 or by e-mail at [peter\\_enno@cms.state.il.us](mailto:peter_enno@cms.state.il.us). You may also direct inquiries to Jeff Emmett at (217) 558-6279 or to [jeff\\_emmett@cms.state.il.us](mailto:jeff_emmett@cms.state.il.us).

**For more information...**  
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